

What is warranty on my product?

Our professional tools (machines only) come with a one year warranty

Where can I purchase replacement parts or accessories?

All replacement parts and accessories can be purchased directly from our customer service department at 1-800-776-9245

What products can be used overseas?

Wahl recommends purchasing products in the country you intend to use them in for safety and efficiency.

What type of cleaners or oil are safe to use on my product?

Wahl recommends using Wahl Clini Clip to disinfect your blades and oiling after with Wahl Clipper Oil.

How do I oil clipper blades?

Apply one drop of oil to each corner and center of the blade, and one drop on each side at the heel of the blade. Then turn the clipper on and run to distribute the oil. Turn the clipper off and wipe off an excess oil.

Watch the step by step here: <https://www.youtube.com/watch?v=g9p6OPNQeLI>

How long will the charge last on my lithium ion product?

Typical Wahl lithium-ion products have a 70-90+ minute run time however this will vary based on the tool of choice.

What is the repair address?

Our service center address is 3001 N Locust St. Sterling, IL 61081

How long is repair turnaround time?

Repairs typically take 7-10 business days (plus shipping) once received.

Where can I buy Wahl Professional products?

We have over 300 distributors located across the USA. Visit the link below to find a distributor near you!

<http://wahlpro.com/get-started/find-a-distributor/>

What if I can't find my product?

If you cannot find your desired product in stores or on the website, give our customer service a call directly and they will further assist you.

How can I set up a distributor account with Wahl Professional?

In order to set up an account with Wahl you must first sign up with your local sales rep agency. They will be able to provide you with all details and get you in touch with our sales team.

Find your local sales rep here: <http://wahlpro.com/get-started/become-a-distributor/>

How can I sign up to become a member of the education team?

The first step to joining our education team would be to enroll in our Wahl Ambassador program. This is a prerequisite for all potential educators. After enrolling, send an email to wahlpro@gmail.com for an application.

Enroll for the Ambassador Program here: <http://wahlpro.com/get-started/become-an-ambassador/>